



## **PAYOFF REQUESTS - SUMMARY**

February 2, 2026

Payoff requests, including borrowers' authorization, should be directed to the servicer of the first mortgage. The first mortgage payoff statement will include the Down Payment Assistance loan (Sometimes called "recoverable Corporate Advance"). Below is contact information for the possible servicers of DHCD/CDA/MMP loans:

### **AMERINAT**

PH: 800-943-1988

Fax: 562-928-9171

Email: [payoffs@amerinatis.com](mailto:payoffs@amerinatis.com)

English: Ext x7923

Spanish: Ext x7932

### **BANK OF AMERICA**

PH: 213-345-7058

Fax: 888-836-8714

### **DOVENMUEHLE**

PH: 800-669-4268

Fax: 847-574-7512

### **HUD/ISN (for Emergency Mortgage Assistance loans)**

PH: 888-619-7835 405-546-7500

Fax: 405-602-1520

[PCPayoffs@hud.gov](mailto:PCPayoffs@hud.gov)

[PCReleases@hud.gov](mailto:PCReleases@hud.gov)

### **US BANK**

Customer service,

PH: 800-365-7772

Fax: 800-200-8772

[PRPayoffQuoteRequestMAL@usbank.com](mailto:PRPayoffQuoteRequestMAL@usbank.com)

[HFALienReleaseRequest@usbank.com](mailto:HFALienReleaseRequest@usbank.com)

**NOTE:** MD SmartBuy 3.0 student payoff loans are forgiven after five years. If the first mortgage is sold or refinanced prior to that, CDA and USB must be notified.