



PAYOFF REQUESTS - SUMMARY

February 2, 2026

Payoff requests, including borrowers' authorization, should be directed to the servicer of the first mortgage. The first mortgage payoff statement will include the Down Payment Assistance loan (Sometimes called "recoverable Corporate Advance"). Below is contact information for the possible servicers of DHCD/CDA/MMP loans:

AMERINAT

PH: 800-943-1988
Fax: 562-928-9171
Email: payoffs@amerinatis.com
English: Ext x7923
Spanish: Ext x7932

BANK OF AMERICA

PH: 213-345-7058
Fax: 888-836-8714

DOVENMUEHLE

PH: 800-669-4268
Fax: 847-574-7512

HUD/ISN (for Emergency Mortgage Assistance loans)

PH: 888-619-7835 405-546-7500
Fax: 405-602-1520
PCPayoffs@hud.gov
PCReleases@hud.gov

US BANK

Customer service,
PH: 800-365-7772
Fax: 800-200-8772

PRPayoffQuoteRequestMAL@usbank.com
HFAlienReleaseRequest@usbank.com

NOTE: MD SmartBuy 3.0 student payoff loans are forgiven after five years. If the first mortgage is sold or refinanced prior to that, CDA and USB must be notified.