



Maryland

DEPARTMENT OF HOUSING
AND COMMUNITY DEVELOPMENT

Kenneth C. Holt, Secretary

Maryland's Interagency Council on Homelessness

September 19, 2019

Our Daily Bread, Baltimore City



AGENDA

I. Welcome

II. New Business

- a. Medicaid DDA Waivers and Residential Services**
- b. Consumer Representations and Accessibility**
- c. 2019 ICH Policy Recommendations**

III. Department and Member Updates

- a. FY2020 HSP Recommendations**
- b. Workgroup to Study Shelter for Unaccompanied Minors**

IV. Work Group Updates

V. Administrative Updates & Announcements

WELCOME

**Member Introductions
Presentation of Governor's Citation
Approval of June 2019 Meeting
Minutes
Review Agenda**

Secretary Carol Beatty
ICH Chair, Maryland Department of Disabilities

Welcome and Program Overview

Lee Martin

Director, Our Daily Bread Employment
Center

Medicaid DDA Waivers & Residential Services

Patricia Sastoque

Director of Community Services,
Department of Disabilities

Consumer Representation in the ICH

Hannah Roberts

Chief of Staff, Mayor's Office of Human Services

Shawn Jones

Advocate

Recommendations to Increase Lived Expertise in the ICH



REPORT OUT FROM CALL 26TH AUGUST

- Secretary Carol Beatty, MDOD
- Chelsea Hayman, MDOD
- Hannah Roberts, Baltimore City MOHS
- Kate Farinholt, NAMI Maryland
- Shawn Jones, Advocate
- Suzanne Korff, DHCD

Acknowledging the Current Problem



The greatest challenge is the lack of buy-in from people in power. If you create space, people with lived experience will come and contribute.

It's not fair or effective to have 1-2 people representing a broad range of experiences. It's limiting, it's a lot of pressure and it impacts the way other people look at them since it's easier to dismiss a perspective if it's one person.

Two Models of Engagement



NAMI Maryland

- Peer education and support
- Consumers engaged in programs, policy and advocacy
- Consultation through stakeholder meetings
- Focus on ensuring a consultative feedback loop between consumers and leadership

Baltimore City MOHS

- Lived Experience Advisory Committee of CoC, est. 2017
 - Meets weekly, outreach & consultation role
- Youth Advisory Board est. 2017
- Increased voting members of the CoC board to 6, 1/4 board
- “Lived Experience Committee is the most active and impactful committee in the CoC”

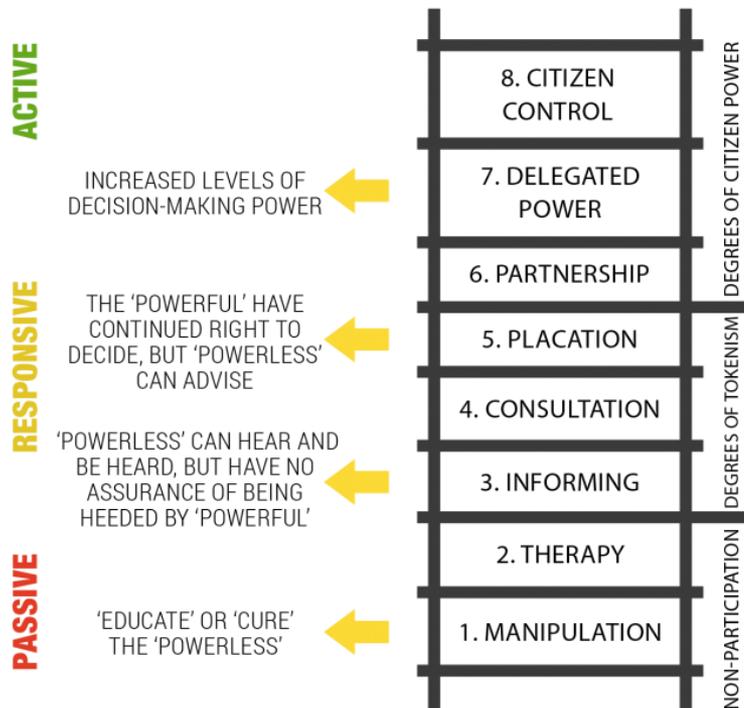
Establishing the Need for Reform: Why Numbers Matter

When a single woman is present, they report “not being listened to, being excluded from socializing and even from some decision-making discussions, being made to feel their views represent a “woman’s point of view,” and being subject to inappropriate behaviors that indicate male directors notice their gender more than their individual contributions... We find that having three or more women on a board can create a critical mass where women are no longer seen as outsiders and are able to influence the content and process of board discussions more substantially.”¹



¹<https://www.wcwonline.org/pdf/CriticalMassExecSummary.pdf>

Governance and Infrastructure Reform



<https://360participation.com/models-of-participation/>

2018

Increased dedicated Board positions for people with lived experience to six.

Elevated the Workgroup to a Standing Committee, renamed the Lived Experience Advisory Committee.

Implemented a formal compensation protocol for Board members with lived experience and Youth Advisory Board members.

2017

Launched the Consumer Advisory Workgroup and initiated weekly meetings.

Launched the Youth Advisory Board.

Added two people with lived experience to the Executive Committee.

2016

Developed a new charter and bylaws.

Increased dedicated Board positions for people with lived experience from one to four.

Mandated the creation of the Consumer Advisory Workgroup.

Governance and Infrastructure Reform

Continuum Board

Executive Committee

All committee workplans and formal proposals will be presented to people with lived experience prior to submission and approval by the Executive Committee or Board.

**Lived Experience
Advisory Committee**

**Youth Action
Board**

ACTION COMMITTEES

Led by a Board member with MOHS staff support, Action Committees will oversee implementation of the five key strategy areas and their interventions through the development of a strategy-focused workplan that details measurable outcomes and clear deadlines.

Affordable Housing

**Homeless Response
System***

**Shelter
Transformation**

**Employment
& Income**

Race Equity

Communities of Practice

MOHS will convene homeless service providers to implement professional development trainings and project- and system-level protocols, policies, and standards of care. While not formal committees of the Board, these provider-level groups will inform and be informed by the Action Committees.

**Permanent
Supportive
Housing (PSH)**

**Rapid
Rehousing
(RRH)**

Shelter

Street Outreach

HMIS/CA Users

CAPACITY-BUILDING COMMITTEES

Oversee core functions of the Continuum and develop the necessary capacity to execute the Action Plan.

Governance

**System Performance &
Resource Allocation***

Communications

Resource Development

Strategies



- 1. Increase the number of members with lived experience**
 - Change the by-laws/legislation to increase the number of members with lived experience.
 - Consider diversity in representation.
 - Provide stipends or other forms of compensation.
- 2. Actively recruit and engage peers/advocates**
 - Engage board members in outreach in their networks.
 - Solicit consumer input in planning, outreach and review.
 - Engage consumers in disseminating information.
 - Get the word out that the ICH is looking to increase representation, invite consumers to attend.

Strategies cont.



- 3. Create safe spaces for engagement**
 - Establish a workgroup or subcommittee of consumers, a safe space to express issues.
- 4. Provide training and mentorship opportunities**
 - Offer advocacy trainings, numerous opportunities for engagement.
 - Establish a mentorship program and pair people from diverse backgrounds.

Strategies cont.



5. Increase the visibility of the ICH

- ICH board members could either organize or participate in outreach/volunteering days with homeless service organizations, bringing recognition and increasing direct engagement with consumers.

6. Foster an inclusive culture on the ICH board

- Acknowledge the board's deficits in ability to create an inclusive space.
- Reduce jargon and ostracizing language.

Strategies cont.



7. Improve meeting accessibility

- Change the meeting time, format and location. Hold meetings in more welcoming spaces accessible by public transportation.
- Provide virtual access to meetings, and/or opportunities for regional satellite meetings.

Next steps



What do you think?

What should we prioritize in 2019/2020?

2019 ICH Policy Recommendations

Suzanne Korff

Program Officer, Department of Housing and
Community Development

FY2020 HSP Recommendations

Steve Holt

Assistant Director, Homelessness Solutions,
Department of Housing and Community
Development

DEPARTMENT UPDATES

- \$10.3 million awarded through the Homelessness Solutions Program (HSP) for SFY2020
 - \$9.3 million in standard HSP funding
 - \$1 million in Youth Homelessness Program (YHP) funding

DEPARTMENT UPDATES

- First year using performance reports and measures for funding decisions
- Available at <http://www.hmisadmin.com/mshdw>

DEPARTMENT UPDATES

- 10 CoCs received funding in the first round of the Youth Homelessness Program (YHP)
- Primarily rapid re-housing with extended rental assistance for youth, as well as some other projects (drop-in centers, emergency shelter, workforce development)

Workgroup to Study Shelter and Supportive Services for Unaccompanied Homeless Minors

Stuart Campbell

Director, Community Services Programs,
Department of Housing and Community
Development

DEPARTMENT UPDATES

- Created by Statute in HB911
- Bill was initially introduced to permit unaccompanied homeless minors to consent to shelter and remove liability from shelter providers

DEPARTMENT UPDATES

- Comprised of:
 - Legislators/State Agencies/Advocates
- Purpose
 - Identify Unique Needs of Unaccompanied Homeless Minors
 - Identify Gaps in Private and Public Sector Services
 - Identify Barriers to Access
- Report due December 1, 2019

Health and Homelessness

Dr. Olubukola Olange,

Program Administrative Specialist

Minority Health and Health Disparities, Department
of Health

Unaccompanied Homeless Youth

Christina Drushel-Williams,

Senior Policy Analyst, Governor's Office for Children

Member announcements

- 2019 Annual Report on Homelessness

Audience Questions

ADMINISTRATIVE UPDATES AND ANNOUNCEMENTS

Next Meeting Date

- Friday, November 15th 10AM-12PM, MDOT

Other upcoming meetings and events

- Workgroup to Study Shelter and Supportive Services for Unaccompanied Homeless Minors (11AM-1PM) and Joint Committee on Ending Homelessness (1-3PM)
Wednesday 9/18, Tuesday 10/15, Wednesday 10/30