

## Meeting of the Interagency Council on Homelessness (ICH)

September 19, 2019 1:00PM – 3:00PM

Our Daily Bread Employment Center, 725 Fallsyway, Room 208 Baltimore, MD 21202

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- i. **Welcome** – Meeting began at 1pm
  - a. Member introductions
  - b. Presentation of Governor’s Citation: Carol Beatty and Carol Gilbert, on behalf of the ICH, to Heather Sheridan for her contributions to the State’s efforts in ending homelessness
  - c. Approval of June 2019 meeting minutes: approved.
  
- ii. **New Business**
  - a. **Welcome and Our Daily Bread Employment Center Program Overview** -Lee Martin, Director Our Daily Bread Employment Center
    - i. Our Daily Bread Employment Center (ODBEC) is part of Catholic Charities’ programs and opened in 2007. It is one of the largest meal programs in the State of Maryland, 150 individuals for breakfast / 500 – 900 individuals for lunch, no missed meals in 38 years. ODBEC also provides client services and workforce development, soft skills program, 9 NA/AA meetings per week, mental health and substance use services, dental clinic, and runs 60-bed transitional housing program for men re-entering from the criminal justice system, including an employment academy. Men in the program can stay for up to 2 years.
  
  - b. **Medicaid DDA waivers and residential services** – Patricia Sastoque, Director of Community Services, Developmental Disabilities, MDoD
    - i. The Medicaid DDA waiver program allows MDH to take a more person-centered planning approach with clients. There are eight Medicaid home and community-based services waiver programs in Maryland, these include family supports, community supports, community pathways waivers in DDA, meaningful day services, residential services, self-directed services and support services. Emergency services available when a person is going to be homeless.
    - ii. To qualify, individuals must meet technical, medical and financial eligibility criteria. Any disability before the age of 22 is considered a development disability (epilepsy was the question). DDA can provide services for people under the age of 21; starts working with MSDE by the age of 14. Medicaid staff will re-visit and review cases if there is additional information to support eligibility, even for individuals previously denied
    - ii. In total, 24,000 people are served through DDA’s programs. Every client has a case manager, and the program tracks services and supports throughout the system. There are 17 coordinated community services offices across the state, including health departments. The case manager becomes involved when a person is on the waiting list or receiving services. Contact DDA and they will assign a CCS person.  
**See presentation or contact Patricia Sastoque for more information.**
      - Contact information: Patricia.Sastoque@maryland.gov
  
  - c. **Consumer Representation and Accessibility** – Hannah Roberts, Baltimore City Mayor’s Office of Human Services & Shawn Jones, Advocate
    - i. The greatest challenge to increasing consumer representation is the lack of buy-in from people in power. It’s not fair or effective to only have 1-2 people representing a broad range of experiences. For example, having one woman on corporate boards or one person interviewed for head coaching jobs (Rooney rule) – puts pressure on that individual, and does not tend to lead to improved outcomes, but when you increase the number of representatives, they have more impact and influence.

- ii. Baltimore City example: Baltimore City rewrote CoC charter, went from one member with lived experience to four, and increased that number to six or a quarter of board members in 2018. The lived experience advisory committee has met every week for 2.5 years.
- iii. Strategies: increase number of members with lived experience, actively recruit and engage peers/advocates, create safe spaces for engagement, provide training and mentorship opportunities, increase visibility of the ICH, foster an inclusive culture on the ICH board, improve meeting accessibility. **See presentation slides for more details.**
- iv. Discussion of next steps:
  - Make sure that there's appropriate minority representation, given that minorities are disproportionately presented amongst people who are homeless
  - What are other people around the table doing to increase the level of representation from people with lived experience? How would a statewide group gather representation to our group? *Healthcare for the Homeless has moved away from consulting people with former experience to people currently receiving services.*
  - Potential solution: a) core group of members that rotate which meetings they attend based on the location, b) transition from just board meetings to holding Town Halls, etc.
  - Amount of stipend provided: \$20/hr based off of hours spent in meetings, 1 hour of prep per hour of meeting, disburse the stipend on a quarterly basis.
  - Amanda Harris recommended an official workgroup to address consumer representation and accessibility. Seconded and approved, contact [Suzanne.Korff@maryland.gov](mailto:Suzanne.Korff@maryland.gov) to participate.

**d. 2019 ICH Policy Recommendations** – Suzanne Korff, Department of Housing and Community Development (DHCD)

- i. The ICH should plan to present 2019/20 Policy Recommendations to the Joint Committee by the end of October. Recommendations from the subgroup will be sent out via email for review.
  - Volunteers for members of the workgroup were taken from the floor, contact [Suzanne.Korff@maryland.gov](mailto:Suzanne.Korff@maryland.gov) if you are interested in participating.

**iii. Department and Member Updates**

**a. FY2020 HSP Recommendations** – Steve Holt, Assistant Director, Homelessness Solutions Program, DHCD

- i. \$ 10.3 million awarded through the Homelessness Solutions Program (HSP) for SFY2020, \$9.3 million in standard HSP funding, \$1 million in Youth Homelessness Program (YHP) funding.
- ii. First year using performance reports and measures for funding decisions. Available at <http://www.hmisadmin.com/mshdw>
- iii. 10 CoCs received funding in the first round of the Youth Homelessness Program (YHP). Primarily rapid re-housing with extended rental assistance for youth, as well as some other projects (drop-in centers, emergency shelter, workforce development)
  - **Contact:** [Stephen.Holt@maryland.gov](mailto:Stephen.Holt@maryland.gov)

**b. Workgroup to Study Shelter and Supportive Services for Unaccompanied Homeless Minors** – Stuart Campbell, Director, Community Services Programs, DHCD

- i. Created by Statute in HB911. The bill was initially introduced to permit unaccompanied homeless minors to consent to shelter, but evolved into the creation of a workgroup to study the issue. The work group focuses on identifying needs, gaps, and barriers. Report due December 1, 2019.

- ii. Joint Committee on Ending Homelessness has been meeting after the Workgroup, meeting schedule included in announcements.

**iv. Work Group Updates**

**a. Health and Homelessness** – Dr. Olubukola Olange, Maryland Department of Health.

- i. Will be scheduling their next meeting soon. If interested, contact Dr. Olubukola Olange: [olubukola.alonge@maryland.gov](mailto:olubukola.alonge@maryland.gov).

**b. Youth** – Christina Drushel-Williams, Governor’s Office for Children

- i. Currently updating the 2013 Task Force Report for unaccompanied homeless youth. Will be scheduling their next meeting soon. If interested, contact Christina Drushel-Williams: [christina.drushel@maryland.gov](mailto:christina.drushel@maryland.gov).
- ii. Question from Meg Barrett about unaccompanied minors who are coming as immigrants, and any current work with the Governor’s Office on Immigration; *area of interest for the workgroup, but no current involvement*.

**c. Workforce Development** – Erin Roth, Department of Labor.

- i. Unavailable to present today, updates at next meeting.

**v. Administrative Updates & Announcements**

**a. Member announcements and updates**

- i. Lisa Klingenmaier, Catholic Charities. The 40th Annual Welfare Advocates Conference is scheduled for Monday, October 28th, Doubletree Annapolis: <https://www.catholiccharities-md.org/advocate/welfare-advocates/>. The theme is “Building a Future for the Foundation of Welfare Advocacy.” Workshops on youth homelessness, addiction treatment, DHS technology, hot buffet lunch and cake!
- ii. Jerriane Anthony, Baltimore Mayor’s Office of Human Services. Holding the Baltimore City CoC Annual Fundraising Event, October 4th, 12-4PM, all are welcome. Guinness World Records staff we’ll be there, as we are attempting to break the world record for number of people breaking bread. Tickets and more information here: <https://secure.qgiv.com/for/jht/>.
- iii. Chelsea Hayman, Department of Disabilities. MDoD has an intern, Joy, looking at accessibility needs within the shelter system, improvements needed for people with disabilities.
- iv. Carol Gilbert, Department of Housing and Community Development. Montgomery County Primary Care Coalition Conference held first session on Health and Homelessness on September 17<sup>th</sup>. There is a second session coming up in October. See details and ticket information here: [https://www.flipcause.com/secure/cause\\_pdetails/NjEwNzQ=](https://www.flipcause.com/secure/cause_pdetails/NjEwNzQ=)
- v. Suzanne Korff, Department of Housing and Community Development. It’s Annual Report season! Suzanne has been reaching out to members for data, but if there are other data elements / aspects you would like included, contact Suzanne. The report will be ready for review by the end of the month, and finalized by the end of the year for ICH review and approval.

**b. Next Meeting Date:**

- Friday November 15<sup>th</sup> 10AM-12PM, Maryland Department of Transportation  
7201 Corporate Center Dr., Hanover, MD 21076

**c. Joint Committee on Ending Homelessness and Workgroup Meetings:**

- Workgroup to Study Shelter and Supportive Services for Unaccompanied Homeless Minors (11AM-1PM) and Joint Committee on Ending Homelessness (1PM-3PM), Wednesday, September 18<sup>th</sup>, Tuesday, October 15<sup>th</sup>, and Wednesday, October 30<sup>th</sup>  
Appropriations Room 120, 6 Bladen St, Annapolis, MD 21401

**ICH Members in attendance (12):**

*Amanda Harris*

*Bonnie Ariano*

*(Chair) Secretary Carol Beatty*

*Christina Drushel-Williams*

*Dana Burl*

*Jerrienne Anthony*

*Kevin Lindamood*

*Kristina Donnelly*

*Lisa Klingenmaier*

*Shannon Snow*

*Suzanne Korff*

*Dr. Sylvia Lawson*

**ICH Members that sent a representative (3):** *Sandy Monck, Secretary Kenneth Holt, Patricia Flanagan*

**ICH members not in attendance (3):** *Bridget Patton, Erin Roth, Kate Farinholt, Leslie Dews*